



REPAIR AUTHORIZATION & SERVICE AGREEMENT

01 CUSTOMER AND DEVICE

Ticket #

Customer

Device / serial #

02 DIAGNOSTIC FEE & APPROVAL

Initial diagnostic fee: \$35. Credited toward an approved, completed repair.
If proposed repairs are declined, the \$35 diagnostic fee remains payable.

☐ Authorize initial diagnostics ☐ Do not authorize

Repairs beyond diagnostics require a separate written estimate and customer approval.

03 CUSTOMER ACKNOWLEDGMENTS

- ☐ I own the device or am authorized to request service.
- ☐ I understand repair work may involve data-loss risk and I should maintain backups.
- ☐ I understand additional paid repairs require my approval.
- ☐ I understand the 90-day limited workmanship warranty is subject to written terms.
- ☐ I acknowledge the 45-day storage policy, subject to notice and Michigan law.
- ☐ I authorize the initial diagnostics selected above.

04 SIGNATURES

Customer signature

Date

SCTS representative

Date